

# **KEY INFORMATION DOCUMENT**

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

# Product: Contract for Difference on Indices (hereafter the "CFDs on Indices").

**Provider:** Titanedge Securities Ltd operating under the trading name TradeEU (hereafter "the Company"), is a Cyprus Investment Firm, regulated by the Cyprus Securities and Exchange Commission ("CySEC") with license number 405/21 and with its head office located at Panayides Building, 1st floor, Office no 11, 1 Chrysanthou Mylona Street, Ayia Zoni, 3030 Limassol, Cyprus (the "address"). The Company's website <a href="https://www.tradeeu.com/">https://www.tradeeu.com/</a> (the "website") and contact details are +357-25261736 and email <a href="https://www.tradeeu.com/">info@tradeeu.com/</a>.

## Date of Update: 25 August 2022.

## Alert: You are about to purchase a product that is not simple and may be difficult to understand.

## What is this product?

**Type:** The product is CFDs on Indices. Index CFD trading allows you to obtain an indirect exposure to the price movement of the underlying index by buying or selling the product. CFDs are leveraged products and are not traded on an exchange basis, but Over-The-Counter (OTC) and there is no central clearing of the transactions. The investor makes a profit or a loss on the CFD based on the direction chosen (Buy or Sell) and the direction of the value of the underlying asset. The CFD is settled in cash only and the investor has no rights whatsoever on the actual underlying asset.

**Objectives:** A CFD is a speculative instrument and while trading CFDs with different underlying assets, the trader does not become the owner of this asset. CFD pricing reflects the pricing of the underlying assets received by the Liquidity Providers. "Long position" means buying the instrument with the expectation for its value to rise. "Short position" suggests selling the asset expecting its value to fall. The product is offered on margin, which allows you to take on positions of a value larger than the actual amount invested. The increased value of an investment, due to the use of leverage, may lead to both significant profits and/or losses. CFDs are speculative products which are traded with leverage and are not appropriate for all investors. CFDs are leveraged products where most of them mature when you choose to close an existing open position. Positions may also be closed due to a margin call or a stop out.

Moreover, in case where the Company intends to remove the availability of a CFD, it shall notify you to close any open positions until a specific deadline. If the Client does not close the position by the said deadline, the Company has the right to close any open positions on the client's behalf. By trading in CFDs, you assume a high level of risk which can result in the loss of your entire invested capital. You should never invest more than what you are willing to lose, as it is possible to lose your entire investment.

Intended Retail Investor: Trading in this product will not be appropriate for everyone. This product is intended for Retail Investors who have sufficient knowledge and experience in trading with leveraged products. This product would commonly be traded by persons who have a high-risk tolerance; are using (trading with) money which they can afford to lose; want to generally gain short-term exposures to financial instruments/markets; understand the impact of and risks associated with margin trading; and, have a diversified investment and savings portfolio and are financially able to lose their invested capital, subject to the negative balance protection mechanism offered by the Company.

Term: CFDs on Indices do not have an expiration date and therefore Clients decide when to close the position. Kindly note that if your margin level falls below the Margin Close Out Level of 50%, you will receive a stop out or margin call, and the positions will be closed, without notice by us to you. In addition, you can never lose more than the Equity of your trading account as the Company offers Negative Balance Protection (NBP).

What are the risks and what could I get in return?



product is speculative and leveraged, and you may lose all your money. The product does not have a maturity date. You may not be able to sell your product easily or you may have to sell at a price that significantly impacts how much you get back in cases of illiquid currency naire Summary risk indicator ("SRI"): The SRI is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you. We have classified this product as 7 out of 7, which is the highest risk class. This rates the potential losses from future performance at a very high level and poor market conditions may impact our capacity to pay you. CFDs on Indices are leveraged products that, due to underlying market movement, can rapidly generate losses. Losses can only be up to the entire amount invested, as you are a Retail Client, and therefore benefit from negative balance protection measures. However, there is no capital protection against market risk, credit risk or liquidity risk.



Be aware of currency risk. You may receive payments in a different currency, so the final return you will get depends on the exchange rate between the two currencies. This risk is not considered in the risk indicator shown above.

For example, maintaining a trading account in Euros and trading in CFDs on Indices that are *not* priced in Euros are subject to foreign exchange risks and may be affected by fluctuations of the underlying currencies.

The total loss which you can incur is only your invested capital. This product does not include any protection from future market performance, so you could lose all of your investments. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from the investor compensation fund (see the section "what happens if we are unable to pay you"). The indicator shown above does not consider this protection.

## **Performance Scenarios**

The performance scenarios (see table below) represent general situations of changes in the price of CFDs on an Index and the impact on the return of the Client's investment in monetary and percentage terms. These scenarios are general and applicable to the range of index CFDs offered by the Company. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What you get will vary depending on how the market performs and how long you keep the investment/ product. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are unable to pay you.

CFDs on USA 500								
Account Balance			Balance			10,000 USD		
Opening Price			O_Price			2,973.63		
Trade Size			Units			100		
Notional Opening Value			Units * O_Price			297,363 USD		
Notional Closing Value			Units * C_Price			100 * C_Price		
Profit/Loss			Opening Value – Closing Value			(Units*O_Price) - (Units*C_Price)		
Margin Requirement			(Lots*Trade Size*O_Price) / Leverage			14,868.15 USD		
Performance Scenarios – CFD on USA 500 (assuming no spread and rollover costs)								
BUY	C_Price	P&L (USD)	Return on investment %	SELL	C_Price	P&L (USD)	Return on investment %	
Favourable	3,300.00	+1097.55	+10.98%	Favourable	2,600.00	+1256.48	+12.56%	
Moderate	3,000.00	+88.68	+0.89%	Moderate	2,800.00	+583.90	+5.84%	
Unfavourable	2,900.00	-247.61	-2.48%	Unfavourable	3,050.00	-256.82	-2.57%	
Stress	2,700.00	-920.19	-9.20%	Stress	3,500.00	-1770.13	-17.70%	

This table shows you the money you could get back under different scenarios, assuming that you invest in a particular Index. The scenarios shown illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance based on evidence from the past on how the value of this investment varies and are not an exact indicator. What your profit/loss will vary depending on how the market performs and how long you keep your position open. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you. The figures shown include all the costs of the product itself. The figures do not take into account your personal tax situation, which may also affect how much you get back. This performance scenarios assume you only have one position open and does not take into account the negative or positive cumulative balance you may have if you have multiple open positions with us.

Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.

#### What happens if the Company is unable to pay out?

Titanedge Securities Ltd is a member of the Investor Compensation Fund (ICF) for the Clients of CIFs, which covers eligible investments if the Company is unable to meet its financial obligations to Clients. Whether you are able to claim depends on the type of business and your personal circumstances. The total payable compensation to each covered Client of an ICF's member is set to the minimum between €20.000 or 90% of the covered investor's claim, whichever is lower. The ICF covers Retail Clients for all the investment services offered by the Company. Please click <u>here</u> to review our Investor Compensation Fund Policy. This is available for Clients who are categorized as Retail Clients. Further details are available also on the ICF's website: <u>https://www.cysec.gov.cy/en-GB/complaints/tae/</u>

#### What are the costs?



Before initiating trading in CFDs on Indices you should familiarize yourself with all associated costs and charges, as presented herein. For detailed information, please review our <u>Costs and Charges</u> and our <u>Terms & Conditions</u>. The total costs consider one-off, ongoing and incidental costs as listed below. The amounts shown here are the cumulative costs of the product itself when you close your position.

	Spread	"Spread" is the difference between the buy/ask price and the sell/bid price of a particular trading
		instrument. Our spreads are set at our absolute discretion and any changes are effective
		immediately. All the spreads are variable and are charged automatically once the position is open
One-off costs		The spread is calculated as (Spread Calculation Formula = Lots * Contract Size * Spread).
	Currency Conversior	Any cash, realized profit and losses, adjustments, fees and charges that are denominated in a
		currency other than the base currency of your account, will be converted to the base currency of
		your account and a currency conversion fee will be charged to your account.
Ongoing costs	Rollover fee	"Swap/Rollover" is the process of moving an open trade from one trading day to the next trading
		day. The difference of interest rates between the involved currencies in a currency pair, a fee that
		is either credited or debited depending various factors such as, position taken (i.e. short/bid or
		long/ask) and asset traded.
Incidental	Inactivity Fee	"Dormant fee" is a monthly fee imposed on a trading account which has become inactive
Costs		(trading/deposits) for a period of thirty (30) calendar days, and which has balance in the account.
		Specific information about these costs, can be found in our Costs and Charges and Terms 8
		Conditions.

## How long should I hold it and can I take money out early?

CFDs on Indices have no recommended holding period. Clients may execute transactions during the Company's normal trading hours. The Company shall proceed with the settlement of all trades upon the execution and/or time of expiration of the specific trade.

#### How can I complain?

Y You are entitled to submit a complaint at any time in relation to your trading experience with us, where you may feel that our service has not met your satisfaction. If you wish to submit a formal complaint, you can do so by emailing our Customer Support team at <u>support@tradeeu.com</u> or by post at the Head Office address at Panayides Building, 1st floor, Office no 11, 1 Chrysanthou Mylona Street, Ayia Zoni, 3030 Limassol, Cyprus. You may also contact us at +357-25261736 to communicate with us in case you are not satisfied with the services offered or in case you have any problems in relation to the services offered to you. The Company will confirm within five (5) business days the receipt of your complaint and provide you with your Unique Reference Number. In case the final decision does not satisfy your demands, you may maintain the complaint through the Financial Ombudsman, the CySEC or the relevant courts. The Financial Ombudsman Service is an independent service for settling disputes for finance business and their clients. Details for the Financial Ombudsman Service are available in its website here: (<u>www.financialombudsman.gov.cy</u>). Please click <u>here</u> to review our Complaint Handling Procedure.

#### Other relevant information

Clients must read, understand and acknowledge all the legal documents found under "Legal" in the Company's website.